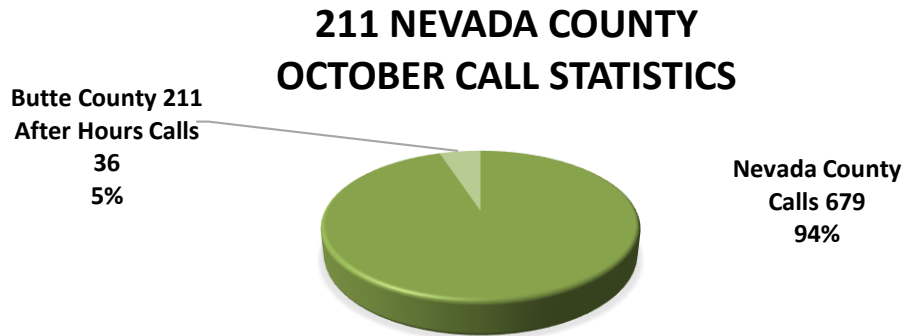


2-1-1 Monthly Statistical Report

October 2014

Who We Are

2-1-1 Nevada County is a resource and assistance hub that connects people with community programs and services. During the month of October, 2-1-1 Nevada County answered **679** calls and instant messages, facilitated **10,178** website searches, and answered **36** after-hours calls for Butte County 2-1-1 which brought the total call volume to **715**.



How We Help

Top Ten Website Searches		Top Ten Caller Referrals	
Apartments and Mobile Homes	1325	Food Bank of Nevada County	92
NC Department of Social Services	348	NC Department of Social Services	55
Low Income Energy Assistance - LiHEAP	192	211 Nevada County Resource Guides	50
Gold Country Community Services	129	EAC – Emergency Assistance Coalition	43
211 Nevada County Resource Guides	87	Hospitality House	36
Regional Housing Authority of Sutter and Nevada Counties	54	Interfaith Food Ministry	28
California Highway Patrol Grass Valley Office	50	Salvation Army	21
Al-Anon Grass Valley Fellowship	49	FREED	19
Salvation Army	47	CoLiving Network	17
Project GO	45	Project GO	15

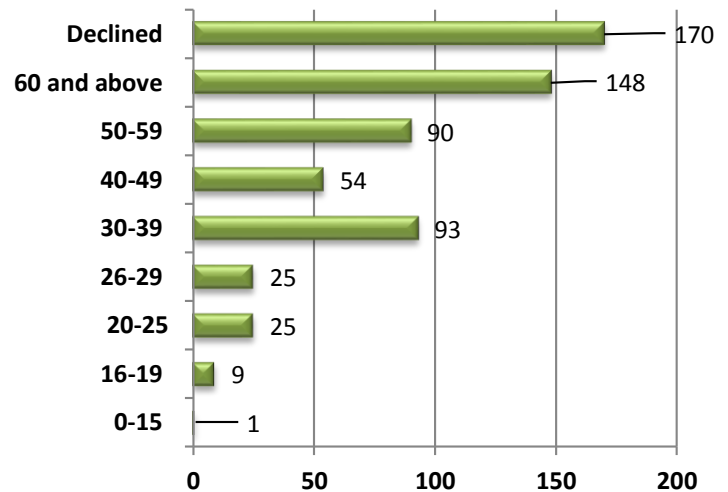
Who We Are Helping

65% of callers are women and **11%** of callers reported having children 5 and younger. In addition, **15%** of callers were experiencing homelessness and **11%** of callers were identified as having a disability in relation to the call.

Age Groups

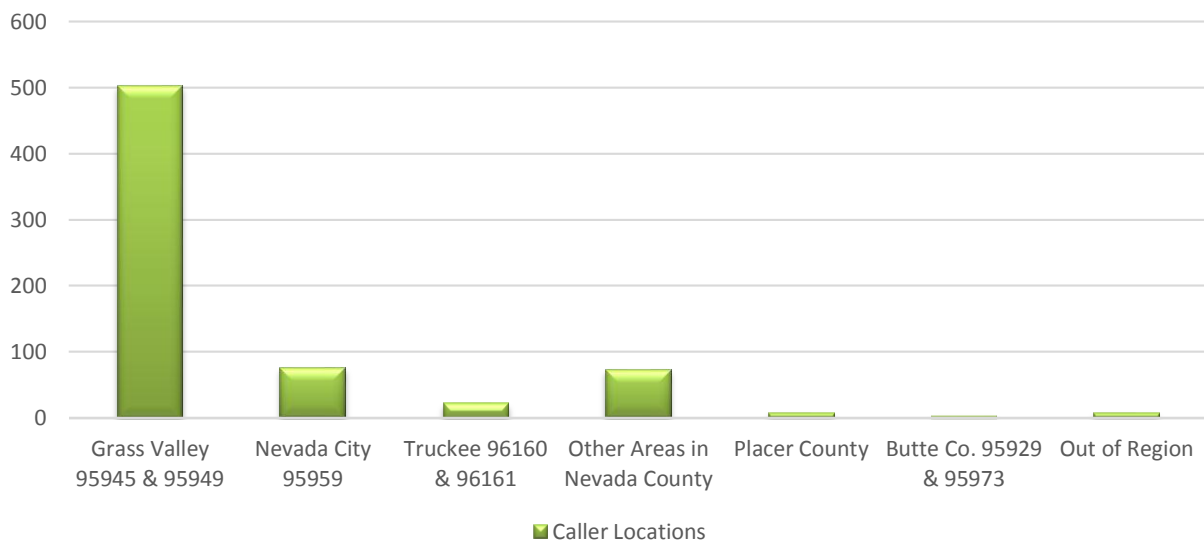
	Women	Men	Unknown
Homeless	68	35	0
Children 0-5	67	12	0
Disability Related	50	27	0
On The Verge of Being Homeless	26	1	0

Partial breakdown of total callers



Locations of Callers

Caller Locations

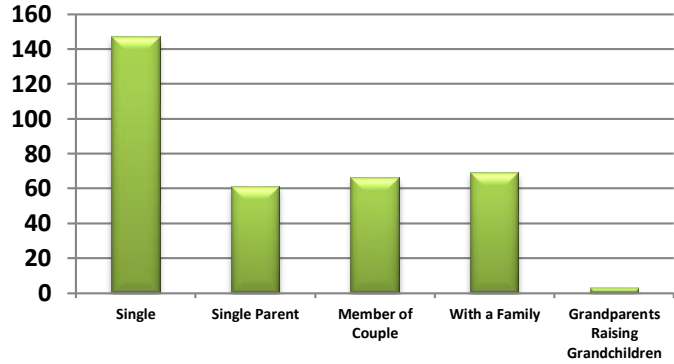


Income and Household

Main Source of Income	Total	Percentage
Job	135	20%
SSI/SSD	111	16%
None	88	13%
SS	60	9%
Pension/Retirement Fund	20	3%
TANF	13	2%
Other	245	

Partial breakdown of total callers

Type of Household



Our Partners

2-1-1 Nevada County is a collaborative effort with the support of multiple organizations.

