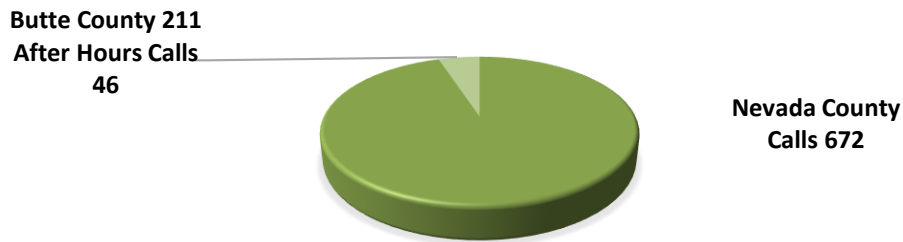


2-1-1 Monthly Statistical Report

November 2014

2-1-1 Nevada County is a resource and assistance hub that connects people with community programs and services. During the month of November, 2-1-1 Nevada County answered **718** calls and instant messages and facilitated **8,197** website searches.

211 NEVADA COUNTY NOVEMBER CALL STATISTICS



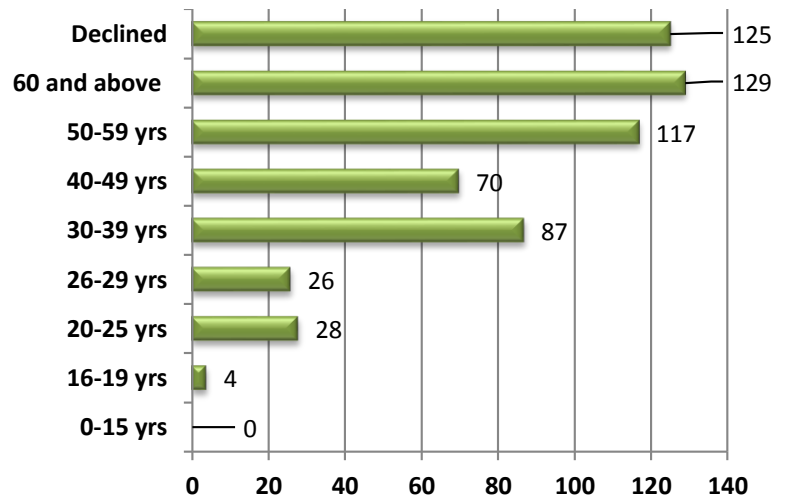
Top Ten Website Searches		Top Ten Caller Referrals	
Apartments and Mobile Homes	1086	Food Bank of Nevada County	83
NC Department of Social Services	511	EAC – Emergency Assistance Coalition	82
Low Income Energy Assistance - LiHEAP	189	NC Department of Social Services	47
Gold Country Community Services	143	211 Nevada County Resource Guides	38
Food Bank of Nevada County	141	Interfaith Food Ministry	34
Regional Housing Authority	125	Hospitality House	26
EAC – Emergency Assistance Coalition	109	Salvation Army / Booth Family Center	26
Salvation Army / Booth Family Center	92	CoLiving Network	21
211 Nevada County Resource Guides	89	FREED	16
Hospitality House	83	Project GO / LiHEAP	16

Who We Are Helping

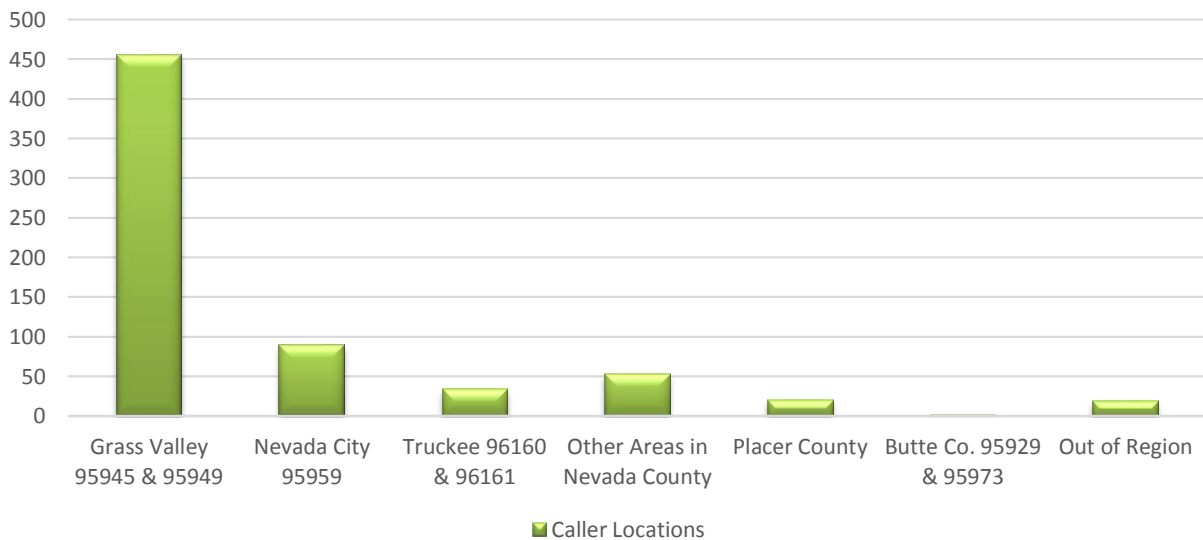
64% of callers are women and **14%** of callers reported having children 5 and younger. In addition, **18%** of callers were experiencing homelessness and **10%** of callers identified themselves as having a disability in relation to the call.

	Women	Men	Unknown
Homeless	76	44	0
Children 0-5	79	13	0
Disability Related	44	21	0
On The Verge of Being Homeless	20	4	0

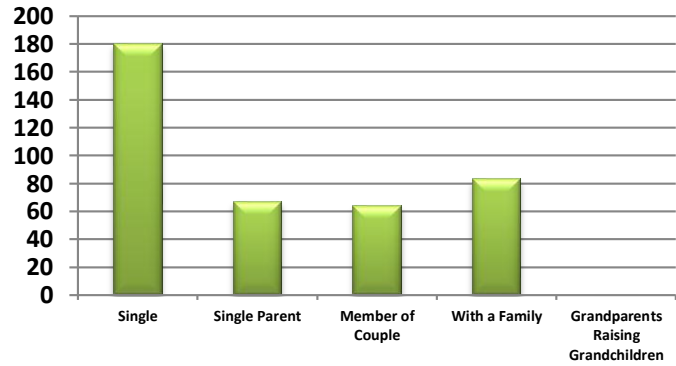
Partial breakdown of total callers



Caller Locations



Type of Household



Main Source of Income	Total	Percentage
SSI/SSD	117	24%
Job	108	22%
None	88	18%
SS	81	17%
Pension/Retirement Fund	14	3%
TANF	11	2%
Other	161	

Partial breakdown of total callers

Our Partners

2-1-1 Nevada County is a collaborative effort with the support of multiple organizations.

