




2-1-1 Monthly Statistical Report

May 2014

Who We Are

2-1-1 Nevada County is a resource and assistance hub that connects people with many community programs and services. In the month of May 2014, 2-1-1 Nevada County answered **391** calls and instant messages, and facilitated **7,640** database searches.

	May
 Callers	391
 Unique Search Visits	1,324
 Resource Page Views and Searches	7,640

How We Help



Web Related Searches

Term	Searches
Low Income Home Energy Assistance (LiHEAP)	101
Regional Housing Authority of Sutter & Nevada Counties	72
Al-Anon Family Groups, Grass Valley Fellowship	63
Assurance Wireless	46
Sammie's Friends	41
Senior Firewood Program	41
Legal Services of Northern California	39
Community Recovery Resources	38
Valley Commons & Valley Commons East	38
Cal-Fresh	34

2-1-1's Top Tens

Caller Referrals



Agency	Searches
Emergency Assistance Coalition (EAC)	45
Hospitality House	28
Regional Housing Authority of Sutter & Nevada Counties	15
Nevada County Department of Social Services	12
Food Bank of Nevada County	12
Legal Services of Northern California	8
Interfaith Food Ministry	8
Medi-Cal Care Providers Guide for Nevada County	7
Booth Family Center	7

CalFresh

2-1-1 Nevada County provides consumers with CalFresh information and assistance. In May, CalFresh outreach and education was completed with **54** callers, up **12** points from April.

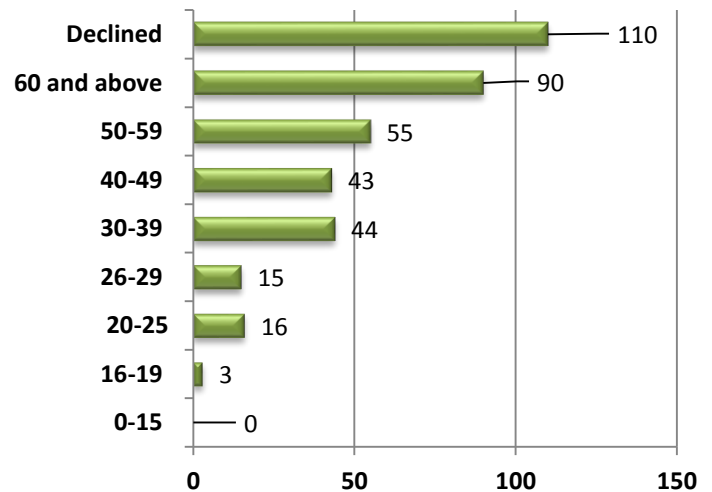
Who We Are Helping

68% of callers are women and **12%** of callers reported having children 5 and younger. In addition, **16%** of callers were experiencing homelessness and **13%** of callers were identified as having a disability in relation to the call.

	Women	Men
Children 0-5	112	9
Homeless	36	28
Disability Related	35	11

Partial breakdown of total callers

Age Groups

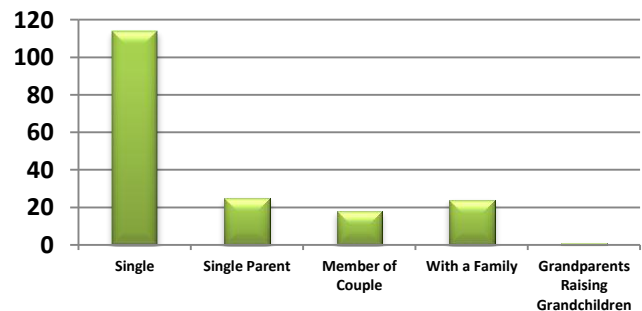


Income and Household



Main Source of Income	Total	Percentage
SSI/SSD	85	28%
Job	65	22%
None	46	15%
SSA	45	15%
TANF	30	10%

Partial breakdown of total callers



Our Partners

2-1-1 Nevada County is a collaborative effort with the support of multiple organizations.

