

Q1 211 Nevada County Report

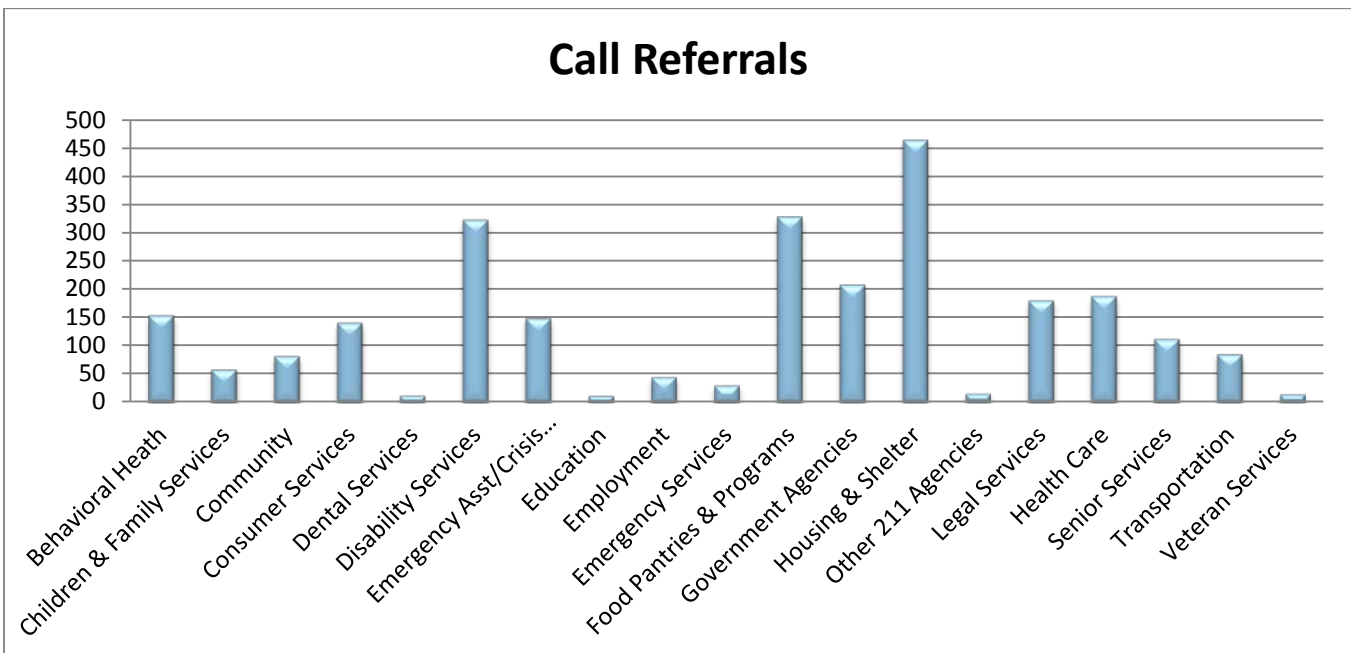
July - September 2016

211 Nevada County is a resource and information hub that connects Nevada County residents to community programs and services. 211 is available 24 hours a day, 7 days a week, 365 days a year by phone, web, text, or instant message.

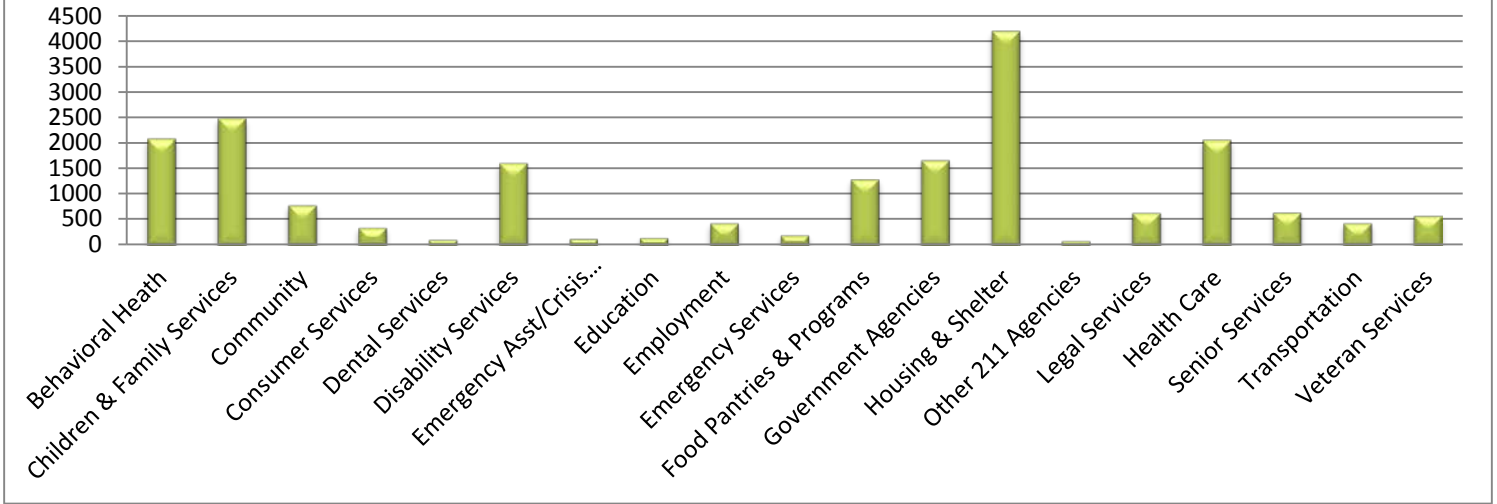
Overall Statistics

	Total
Calls	2,404
Unique Web Visitors	4,690
Resource Page Views and Searches	24,437

The resources most searched for by our 211 Nevada County callers during the first quarter were Housing & Shelter, Food and Disability Services. Resources most searched for on the 211nevadacounty.org website were Housing and Shelter, Children and Family Services, and Behavioral Health.



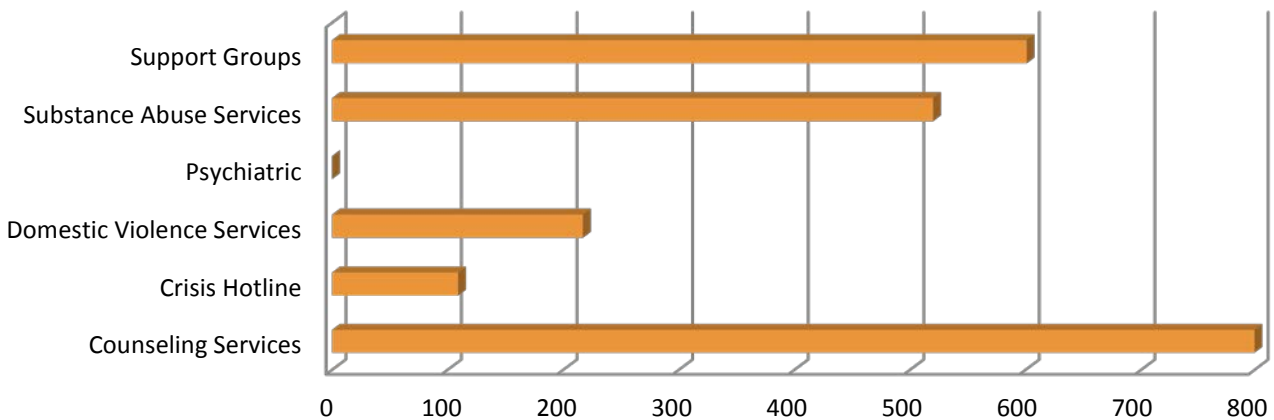
Web Searches



Behavioral Health Statistics

Nevada County provided a total of **2,247** resources to clients requesting Behavioral Health services, as shown by subcategory in the graph below

Behavioral Health Breakout - Calls & Web Searches



	Counseling Services	Crisis Hotline	Domestic Violence Services	Psychiatric	Substance Abuse Services	Support Groups
Behavioral Health	800	109	217	0	520	601

Healthcare Statistics

211Nevada County provided a total of **2,291** resources to clients requesting Healthcare services, as shown by subcategory in the graph below.

