

1st Quarter Report – 2013-14

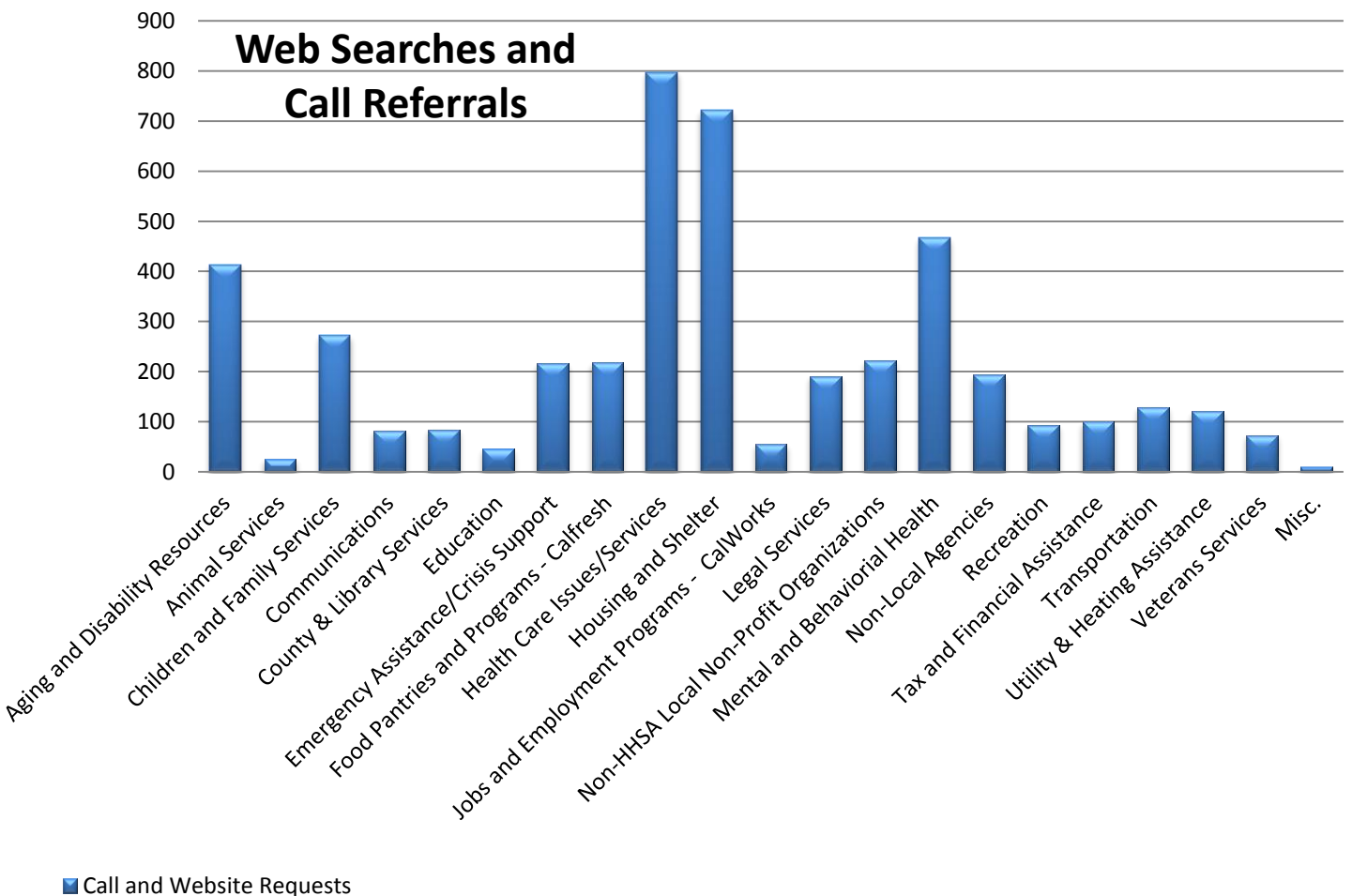
July - September 2013

Who We Are

2-1-1 Nevada County is a resource and information hub that connects people with community programs and services. In the first quarter, we answered **678** calls and made **1028** referrals. There were **1,263** unique website visitors during this quarter that viewed over **11,000** resources in our online database.

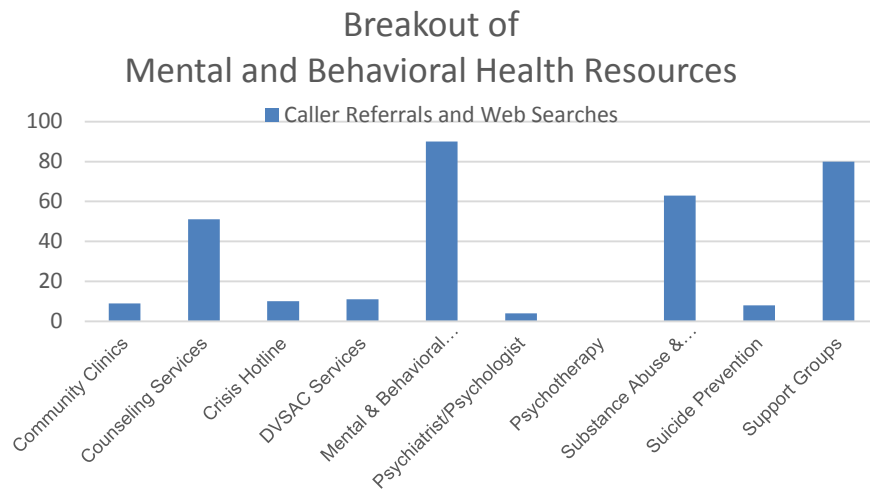
How We Help

The primary resources most searched for by our 2-1-1 Nevada County clients during the first quarter were Health Care, Mental and Behavioral Health services, and Housing and Shelter.



Behavioral Health

211 Nevada County directly served **467** Behavioral Health Consumers, an increase of **86** over the last quarter. Categorical services are located in the chart below:



Health Care

Health care services resulted in **18%** of 211 Nevada County's overall service delivery. As a result of collaborative efforts with the Nevada County Health Collaborative we expect an increase in services directly related to Covered California assistance and enrollments over Q2. 211 Nevada County is a Certified Enrollment Entity with Certified Enrollment Counselors on staff.

